

# Accessing Emails (Hermes Webmail)

Start up your web browser and go to <https://webmail.hermes.cam.ac.uk/>

A login page is displayed asking you for your user name and password (these will be provided by Wolfson IT). Fill these in and select **Login**.

Once you have logged in you will see the **Mail** screen, with the messages in your Inbox listed. Help is available by selecting the Help icon.

The screenshot shows the login page for the Hermes Webmail Service at the University of Cambridge. The page has a dark teal header with the university logo and name. Below the header, there is a breadcrumb trail: "Information Services / Hermes Webmail Service". The main heading is "Hermes Webmail Service".

The login form includes:

- A "Username" field with a placeholder "e.g fjc55".
- A "Password" field with a placeholder "your Hermes password".
- A "Login >" button.
- A link: "Click here to login using Raven".

Below the form is a warning box: "If you receive a message asking you for your email login details then DO NOT REPLY and do not click on any web links in the message. These messages are sent by criminals who want to use your account to send spam. You should never reveal your password to anyone, not even to University IT staff."

On the right side, there is a "Help" section with the following links:

- Introduction to Webmail
- Information and documentation on Email and Hermes
- Correct Mail User Agent configuration for Hermes
- Information Services Service Desk

Below the help section is a link for "Old Webmail Service" with the URL <https://old-webmail.hermes.cam.ac.uk>.

The footer contains navigation links: "Privacy Notice", "Cookie policy", "© 2020 University of Cambridge", "Study at Cambridge", "About the University", and "Research at Cambridge".

Please see the following UIS site for hints, tips and FAQ's:  
<https://help.uis.cam.ac.uk/service/email/hermes/hermes-faq>