IT Matters
News & updates from the IT Office

Welcome to the *IT Matters* newsletter third issue. We aim to provide helpful information whilst bringing your attention to important changes. *Please remember to check the* **Staff IT Information page** *for regular updates.*

Microsoft Issues Warnings about it's Windows 10 May 2020 Feature Update

Microsoft Issues Warnings about it's Windows 10 May 2020 Feature Update Microsoft has asked Windows 10 users to avoid manually updating to its May 2020 feature update while it investigates ten major issues. Microsoft has held back the May 2020 Update from automatically updating any devices with hardware or drivers known to suffer from compatibility issues with Windows 10.

Microsoft recommends users do not attempt to manually update using the 'update now' button until the issues have been resolved. If your device updates automatically then it will do so when Microsoft re-releases this update.

UIS Needs your feedback

University Information Services (UIS) is the University IT department, providing a range of IT services including the online collaboration services

we are now all becoming so familiar with! They want to have a thorough understanding of what you need from collaboration tools and how you will use them to support your daily activities.

Please help UIS understand what you are trying to achieve and how the online collaboration services UIS provides can be enhanced to support you by emailing your feedback to this dedicated email address:

collab-feedback@uis.cam.ac.uk.

Use this address for:

• Feedback about Teams and the other online collaboration services UIS provides. A full list of collaboration services can be found here:

https://help.uis.cam.ac.uk/service/collaboration

• Tell us about your experiences using remote collaboration services, which services you are using and why you have chosen them

• Telling us about any needs you have that are not currently being met by the tools we provide.

Don't let Criminals trick you!

The University is reporting that criminals are exploiting the Covid-19 crisis! Phishing scams spotted including new fake Text messages claiming to be from the NHS corona virus test and trace service, if you receive these messages,

please ignore and delete them. There are a email scams circulating of claims of exposure to the virus from a friend or relative, of a cure for corona virus or financial compensation, or those that encourage you to make donations.

If you think you may have clicked on a dodgy link from an email or site, you should change your Raven password using the Raven Password Management site: https://password.raven.cam.ac.uk/ but do not use the same device that you used to click on the link as this may have become infected and could detect your change of password. Do not send suspicious emails to us at Wolfson, instead send them to spam@uis.cam.ac.uk where the experts will investigate!

Quick Tip?

Do you ever want to change the size of text on a webpage quickly and easily but didn't know how? Hold down the Ctrl key and press the + or - to increase and decrease the size of text.

Please feel free to contact the help desk if you require any IT assistance at helpdesk@wolfson.cam.ac.uk

CONTACT IT