News & updates from the IT Office

Welcome to the first *IT Matters* newsletter, we aim to provide helpful information whilst bringing your attention to important changes.

UIS Updates

The University information services (UIS) department provide the college with our main facilities, including our internet connection, telephones and email. You can keep update on future projects and potential downtime via their website or Twitter feed.

UIS SERVICE STATUS



Training opportunities

UIS provide training from basic computing skills to more advanced topics - most of which are free!

To find out more click the button below.

MORE DETAILS AND BOOKING

Future work

The Tutorial Office folder on the 'Wolfson Shared' drive is being archived.

Historically this folder stored an array of sensitive and important documents. Last year we attempted to archive this folder to bring the College in line with GDPR, however users reported broken links. The folder was quickly restored but now we are once again preparing to archive this folder on Wednesday 4 March at 11:00 we will rename the folder to 'Tutorial Office - OLD'. If you notice any broken links please contact the IT dept.



UIS are to deploy a new firewall at Wolfson on Wednesday 18 March at 13:00. This will cause downtime of around an hour in onsite WIFI as well as the wired networks in student accommodation only. We have been assured this should not affect the staff network, our servers or the servery tills, however unforeseen issues may result in brief downtime for staff.

If there is any reason why this work should not be carried out at this time, please let us know by Thursday this week so that we may reschedule it.

NEW FIREWALL



Did you Know?

As a member of staff you can connect to the WiFi, get free antivirus for your personal computers and access to a personal unlimited Google drive!

Tell me More

Please feel free to contact the help desk if you require any IT assistance.

CONTACT IT

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