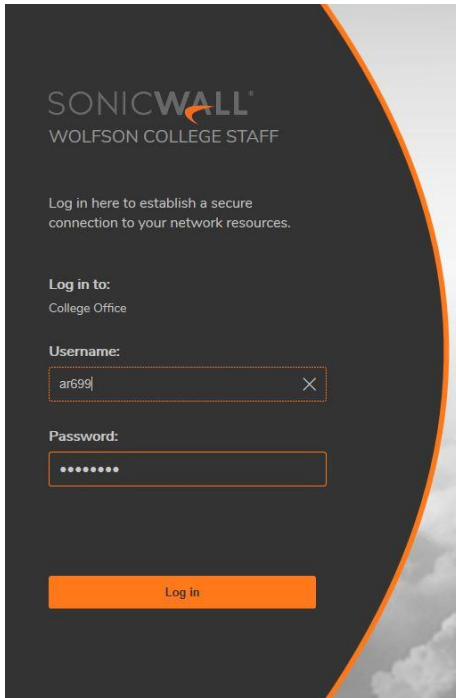


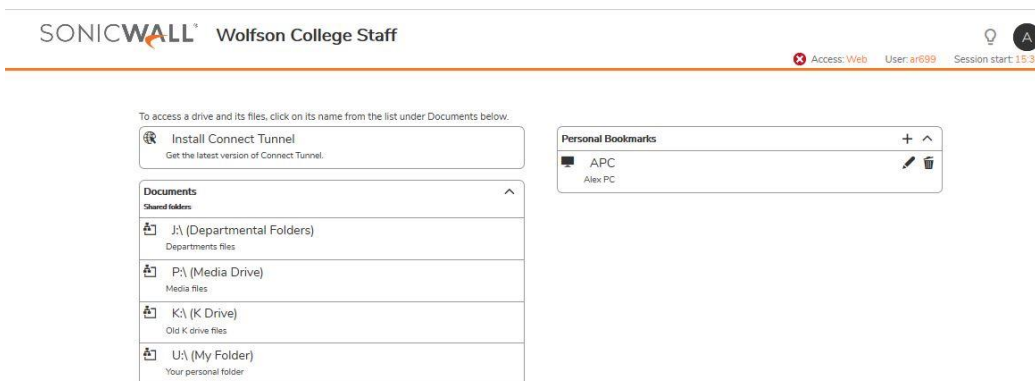
## Configure VPN (Alex Method) For A More Stable Experience

Some people have experienced disconnections or other issues whilst using VPN (Alex Method) to connect to their work PC. Follow these instructions to adjust settings to provide a more stable experience.

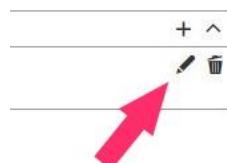
Go to the login page –



Once you have logged in you will see your page containing links to various file locations on servers and also your personal bookmark, like so –



To improve the VPN experience we need to edit the bookmark – click on the pencil icon as shown here



We are going to change two settings here.

- i) Use the drop down list to change 'Client type:' to Browser Only
- ii) Change "Connection type" to Modem (56Kbps)

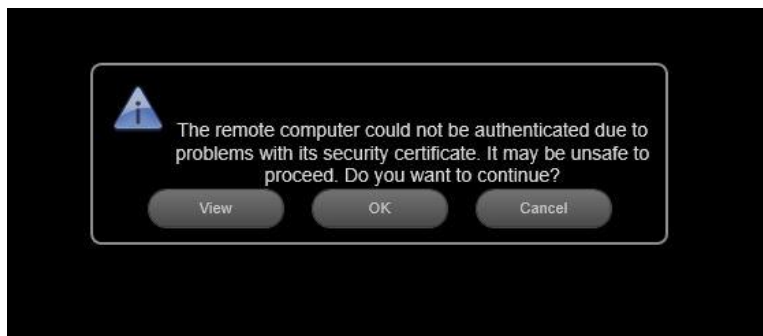
EDIT SHORTCUT

Use this area to add or edit a shortcut in the Bookmarks group.

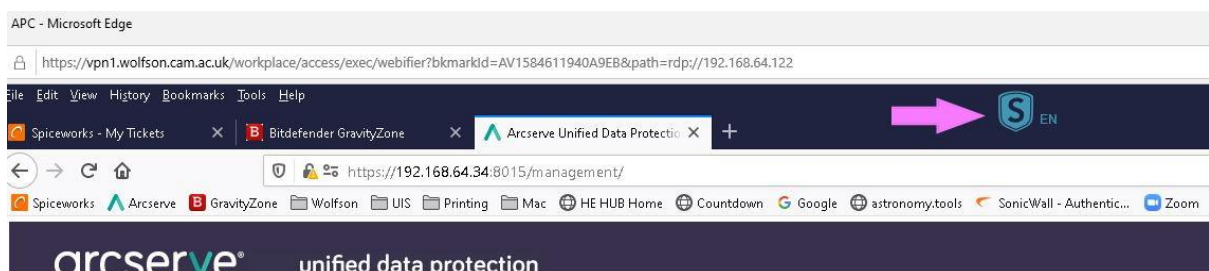
Position:	1
Name*:	APC
Address*:	192.168.64.122
Description:	Alex PC
Shortcut type:	RDP shortcut
Client type:	Native Browser only
Screen resolution:	Full screen
Color depth:	32-bit
Connection type:	Modem (56 Kbps)
Keyboard layout:	Use browser locale

Once you have made the changes you can save them and return to the previous page.

We have one more setting to adjust – we need to start our remote session to do it. Now click your bookmark and start the connection. You will see a new dialog box like this –



Click on OK to proceed. You will now see the desktop of your remote (work) computer. Look for the SonicWall logo – an 'S' in a shield – and click on it.



You will now see the SonicWall screen settings – select “Fit to View” as this will resize the remote desktop so you don’t need to use scroll bars to navigate around the remote screen.



You have now completed all the steps required to improve the VPN (Alex Method) experience.